

CORONAVIRUS COMMUNITY UPDATE

Issue Date: 27 March 2020

We are working together to ensure your health and wellbeing is a priority at all times especially our "at risk" community members. It is everybody's job to be a part of the solution.

LATEST INFORMATION

There is **1** confirmed case in Yarriambiack Shire Council.

All **RNH** team members are currently undertaking refresher infection control training.

Preparations are underway to ensure **RNH** can meet the potential demand to deliver nutritional meals to homes via meals on wheels.

RNH Social Work team will continue to provide a telephone care service.

The **Royal Flying Doctor Service** is now able to provide Telehealth appointments.

Yarriambiack Medical Clinic is still open for patients, please remember to phone ahead and complete the form on arrival.

Woodbine accommodation team leaders will receive training on infection control and cleaning protocols from RNH health professionals.

Woodbine establishing separate areas for some day activities for very small groups to minimise boredom and other group contacts. Webcams are being commissioned to allow families to Skype loved ones.

Woodbine have closed all gardening and cleaning services. Each staff member redeployed to align with a specific accommodation venue.

Yarriambiack Shire Council Public toilets will have a disinfection clean in addition to their regular clean. A number of public toilets will be closed from Tuesday 24th March 2020, please see the website for full details.

The **Warracknabeal branch Library** will be closed to the public from 5:30pm on Friday the 20th March for four weeks but members can call 03 5398 1270 during hours of operations to order a book collection from the front of the branch. Mobile Library service suspended.

If you or someone you know is struggling the Rural Outreach Program may be able to help. For more information call 0419 412 290 or email ngaretam@edmh.org.au

This information is subject to change. Please contact the relevant service directly if you have any questions.

CLOSURES

Woodbine

- Pool is closed until further notice.
- Craftworks is closed to the public.
- YarriYak Café, Op Shop and Country Essentials are all closed.
- Cleaning and gardening services not available

Yarriambiack Shire

- Warracknabeal Customer service closed. Will be assessed weekly. Staff are available to take enquires for Council and VicRoads matters on 5398 0100 or via email info@yarriambiack.vic.gov.au
- Warracknabeal Leisure centre closure will be reassessed weekly
- Warracknabeal Library closed from Friday 20 March. The situation will be assessed prior to reopening. Library users can still loan and return books by contacting 5398 1270 during hours of operation.

ONGOING INFORMATION

To further protect Rural Northwest Health residents and patients **NO VISITORS** are currently permitted to enter our Hopetoun or Warracknabeal campuses.

Where possible **RNH** are moving our workforce to be able to work from home in line with best practice guidelines. We encourage every community member to play their part in stopping the spread by staying home and not attending non-essential gatherings.

RNH has ceased providing non-essential Allied Health services – contact is currently being made with effected community members.

If you experience symptoms including fever, shortness of breath, cough, sore throat or fatigue:

Please do not come to a Rural Northwest Health Service facility or Doctor's clinic, please follow below:

Call

- Your local GP / doctor clinic during practice hours; or
- The Coronavirus Hotline on 1800 675 398; or
- Rural Northwest Health on 5396 1200 Warracknabeal or 5083 2000 Hopetoun

In an emergency call "000"

Wash hands regularly

